

EVERLIGHT

Dear Customer,

As you are aware the Coronavirus is continuing to spread resulting in “Shelter at Home” and “Stay at Home” Executive Orders that have now affected all of our offices. All of our employees are currently working remotely with the exception of our warehouse personnel as they are exempt from the Executive Order. We will continue to take precautionary measures to ensure our warehouse teams stay safe and healthy.

With the impact from the Coronavirus, space is becoming very limited and expensive to book shipping flights to the U.S at this time. Everlight Americas, Inc. has decided to continue booking air shipments instead of sea shipments as previously stated for the best interest of our customers. Please expect an estimated 10-15 day transit time. We encourage and kindly ask that all customers place orders in a timely manner and allow for the new transit times. During this time Everlight Americas, Inc. will not be responsible for covering any shipping costs due to delayed shipments or requested drop shipments due to the impact of the Coronavirus.

We appreciate your understanding and patience during this difficult time that has affected many businesses and people around the world.

Our hearts and thoughts will continue to go out to those families directly impacted by the virus. Please continue to take care of yourself and each other.

Best regards,

Bernd Kammerer

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