

To whom it may concern

## Impact on Supply Chain due to Coronavirus in China

Dear Customers,

The current spread of the coronavirus infection in China led to the extension of the Chinese New Year Holidays to Feb 09th. This affected two of our factories as well.

Now, we are glad to inform you that one of our factories started its work again on February 10<sup>th</sup> and we are confident that the second one will follow soon. Since over 80 cities in China have been locked down or with strict community management, labors spreading all over the countries have difficulties returning to their positions, leading to further impacts on the industry. This lack of labor means in detail that our factories won't be able to tap the full capacities at the moment. Of course, we are in close contact with our material suppliers (who partially restarted their work) monitoring the whole supply chain.

In addition to the difficult situation on Chinese mainland, please take into consideration that transit times will increase, as freight flight capacities are very tight at this moment.

Due to the above impact on our supply chain resulting in delivery postponements, we kindly ask you to place your demands for Q1 and at least Q2 to us as soon as possible in order to be able to make a reliable production planning including all factories for the first half year.

Employees are EVERLIGHT's most valuable asset, we will keep promoting health and epidemic prevention knowledge, conducting daily self –inspection and report. In addition, we will cooperate with local authority on epidemic prevention and resumption work.

As soon as we receive any new basic insights or a change of situation, we will inform you again.

With best regards

Human

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